

REMOTE COLLABORATION SOLUTION

Develop your business-driven framework for remote collaboration in today's Hybrid IT environment.

If home is the new workplace, how do companies that have onsite employees or employees who travel for face to face meetings with their clients quickly pivot while also scaling for the future?

The answer: Collaboration Solutions.

With the world's current dynamics and the uncertainty of the COVID-19, the ability to continue efficient communications of internal teams along with seamless touch points to the end user client, requires voice, video and instant messaging capabilities that can be leveraged now as well as scale for the future; and all from the comfort of the employee's new home office.

Technologent's Remote Collaboration Solutions team is here to help you refine your organization's overall communication strategy. Our offerings provide an action plan to address identified gaps, improve processes and reveal an achievable future state in alignment with your business objectives.

Remote Collaboration Solution Objectives

IDENTIFY	ASSESS	DEVELOP	ADVISE
Identify key business drivers, objectives and remote access strategy	Assess and identify gaps in overall communications landscape	Develop roadmap prioritizing people, processes and technology	Advise leadership of current state and support future state

Learning, Assessment and Action Workshops

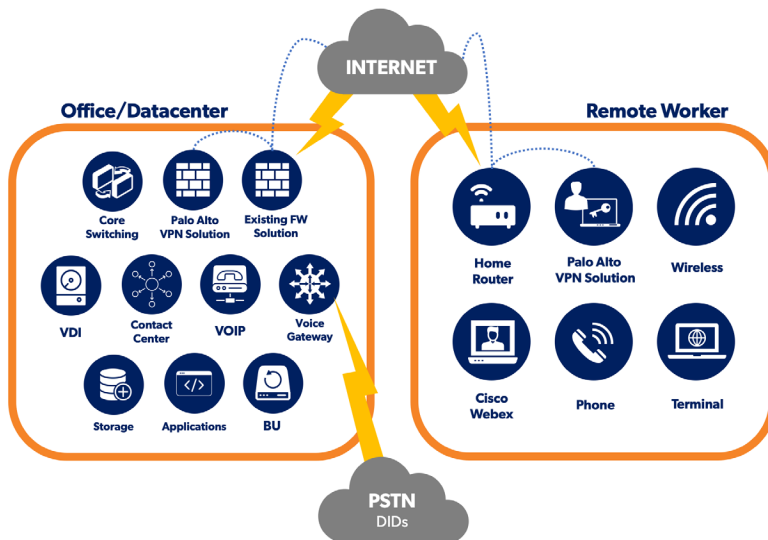
The Technologent Collaboration Solution offers learning, assessment and action workshops that cover business drivers and risks; reviews communication platforms across all key functional areas; and provides staff training and action checklists for administrators, product champions and end users.

Educate, Assess, and Action

Our engagement starts with mini workshops that are designed to collect data, educate members of IT about best practices and provide checklists for immediate actions. These activities are in response to issues that are identified as high value to remediate. We will also perform a gap analysis and build out the project team based on size of scope.

We will highlight and focus on the following key areas:

- VoIP environment including Contact Center (DID's along with SIP/PRI availability)
- Instant Messaging Platforms
- Video and Audio Conference Meeting Solutions
- Network requirements for QoS and scaling
- Internet facing bandwidth sizing for current and proposed requirements
- Physical phone/Application Softphone
- Laptop/PC availability and security
- Internet connectivity speed and reliability



Solution Benefits

Assessment is conducted directly by Technologent's expert collaboration consultant

Our proprietary framework will help you understand, organize and prioritize the myriad solution options

Workshops result in team ownership of results built upon their feedback

We deliver an industry-appropriate, future state mature and easy to use remote access solution

Validation of current security controls

Executable and actionable strategy and roadmap



United States | Canada | Mexico | United Kingdom
Germany | India | Australia

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**EMPOWERING
YOUR POSSIBILITIES**